



2002 - 2003
ANNUAL
REPORT



Community
Family Life
SERVICES

Each year, Community Family Life Services (CFLS) touches the lives of thousands of homeless and low-income Washingtonians who have nowhere else to turn.

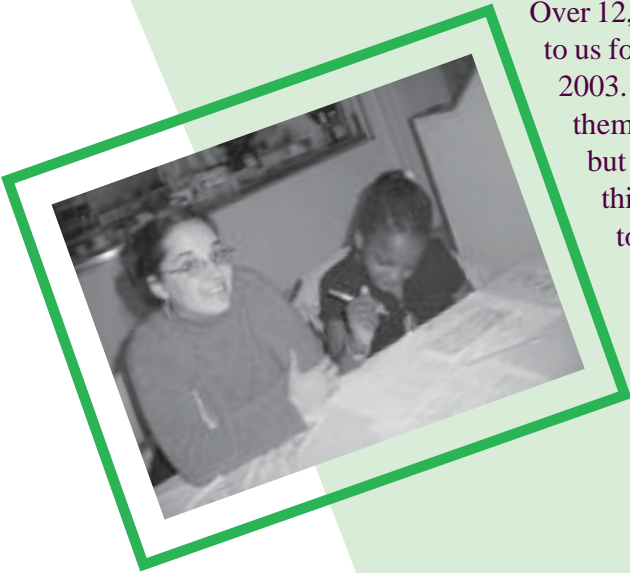
Frequently the call comes from a parent appealing for help with an emergency utility bill—a bill that if not

paid, would put the family out on the street. Sometimes the request comes from a parent who wants to leave a homeless shelter—desperate to make a better life for herself and her family—but in need of transitional housing, food, and counseling in order to do it. Other times, the call comes from a young adult who is ready to start studying for a high-school equivalency diploma and training that will lead to a good job and a brighter future.



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Over 12,000 Washingtonians came to us for help in fiscal year 2002-2003. The circumstances that led them to our doors were many, but they all had at least one thing in common—they came to us seeking hope for a brighter tomorrow.



Community Family Life Services

Hope, Homes, and a Future Since 1969

Community Family Life Services (CFLS) is a faith based non-profit agency which provides a network of social services to address the challenges faced by low-income and homeless people in Washington, DC in a comprehensive and holistic manner, regardless of faith.

Incorporated in 1969 to provide emergency support for ex-offenders and their families, the agency has grown and evolved and today uses a Continuum of Care model of service delivery. This model is a community plan to organize and deliver housing and supportive services to meet the specific needs of people who are homeless as they move to stable housing and/or maximum self-sufficiency.



CFLS now operates six programs that comprise our Continuum of Care and address the root causes and effects of poverty. They include:

CFLS now operates six programs that comprise our Continuum of Care . . .

- Emergency Community Services
- Housing and Community Organizing
- Employment and Job Training Services
- Youth Education and Advocacy
- Senior Youth Services
- Health and Wellness Services

The programs work together to accomplish our agency's two primary goals: to help clients resolve their short-term crisis needs and enable them to achieve permanent economic and social self-sufficiency.

Throughout these pages you will learn how Community Family Life Services puts the Continuum of Care into action.



Message from the Board President

*Behold, there come seven years of great plenty
throughout all the land of Egypt:
And there shall arise after them seven years of
famine . . .*

(Genesis 41:29-30)

While there were not seven years of plenty before 2003 at Community Family Life Services, there were a number of very good years that allowed us to grow – to grow in the number of individuals and families we could serve, and in the number of programs that we could offer. We were able to become a truly holistic provider of services to the homeless of Washington, and our successes were significant. In reaction to the events of 9/11, there was even an outpouring of donations from individuals and foundations in 2002.

2003 was quite different. The recession dug deep, the value of stock portfolios fell, and unemployment increased. The specter of 9/11 faded and the articles about the plight of the marginally employed gave way to the scandals of Enron and other large corporations. Foundations saw their endowments drop with the market and could not be as generous. Funding to CFLS dropped by more than 20 percent. Despite this first year of famine, we survived through the careful planning of resources, and we continued to serve the homeless community with all of our services.

2004 cannot be the second year of famine. The stores that we laid by are insufficient to maintain our programs and still remain fiscally viable. We need your help. The programs you helped build – the outreaches to the homeless and those at significant risk of becoming homeless – are in jeopardy. Without your help, we will have to cut programs. Maybe it will have to be the summer camp that takes inner city children away from the cauldron of the city. Maybe it will have to be food distribution or rental assistance that stays marginal families from homelessness. Maybe it will be the tutoring, or the job training or job placement, or perhaps the substance abuse help. What should we sacrifice?

Please help. Every check counts and allows us to continue these invaluable programs. By working together, we can limit the years of famine to one.

Dennis Godfrey
Board President

Message from the Executive Director



2002-2003 was a year of transition as Community Family Life Services approached its 35th year of service delivery to the community. We found comfort in the fact that we had weathered many storms through the years and had established a model of service delivery that helped improve the lives of many low-income and homeless people living in the Washington, DC metropolitan area. In the past five years, demand for our services had grown dramatically, necessitating growth in our overall budget as well. While our budget was aggressive, we were cautiously optimistic that we could meet the challenge since we had met similar challenges in the past.

At the same time, growth required that infrastructure be strengthened, something that we had not made a number one priority as the demand for programmatic services grew. In order to grow successfully and see future visions come to fruition, we needed to strengthen support within the agency, especially in the areas of financial oversight and development. We strengthened these areas, but not without budgetary ramifications. The costs of storing up and continuing to provide increased programmatic service delivery, with fundraising challenges being at an all-time high, resulted in a deficit year that caused us to pause, reevaluate both programs and structure, and strategically plan for a successful year in 2003-2004.

As we witnessed many organizations close their doors in 2003 or experience tremendous cutbacks in service delivery, we knew that we needed to move ahead cautiously and responsibly in order to avoid the same fate. We also realized that we needed to share our story with those who cared the most – our committed supporters, in order that they would see and understand how their support makes a difference in the lives of the people we help. I have seen how CFLS has helped to change the lives of people who are in need—I am a believer in both them and those of you who have trusted in this ministry.

The need promises to be with us for some time to come. We must find ways to strengthen our programs and increase revenue streams, in order that we can offer the results oriented services our clients deserve, and that you who financially support and volunteer for us deserve as well.

Mary Lou Tietz
Executive Director

**Executive Director
Receives
Community
Recognition**

Mary Lou Tietz received a Linowes Leadership Award from the Community Foundation for the National Capital Region and NBC4 for over 31 years of service to the poor and homeless of Washington DC.

Mary Lou Tietz was named to Mayor Anthony Williams' Policy and Action Team to help develop a plan to end chronic homelessness in the District of Columbia by 2014.

Emergency Community Services

The Front Lines Against Homelessness

Emergency Community Services helps individuals meet urgent needs for things like food and clothing, and helps them retain housing and avoid homelessness when they experience financial complications. By ensuring that clients' short-term needs are met, we can then work with them to find long-term solutions to the issues that are keeping them from economic and emotional independence.



The Emergency Community Services Department also helps clients access other services offered by CFLS. By combining short-term assistance with referrals, Emergency Community Services helps clients start to address their long-term needs and move toward independence and self-sufficiency.

CFLS' Emergency Community Services Program provides the following supportive services:

Emergency Food

- Weekly distribution of groceries to low-income families and individuals
- Monthly breakfast program for homeless men, women and children

A Senior Caregivers Program provides approximately 30 low-income homebound seniors with monthly groceries, friendly visits, help with household chores and other supportive services.

Emergency Rental/Mortgage and Utility Assistance

Emergency Community Services provides assistance to individuals for up to three months, in diminishing amounts each month, or until the head of the household secures more affordable housing, finds employment,

Providing
urgent
assistance for
the homeless
and those at
risk of
becoming
homeless.

recovers from a medical emergency, or simply develops and begins to work through a feasible budget plan. This method of distributing funds has helped prevent recurrent crises, fosters client self-sufficiency, and encourages families that need additional assistance to access other CFLS programs.

Short-Term Counseling and referrals to other CFLS and citywide programs.

Help to Meet Other Emergency Needs, including:

- Clothing
- Mail and message services
- Help in securing ID cards, birth certificates, driver’s licenses and other important documents
- Transportation to visit family members at Alderson Women’s Prison
- Christmas toys and Easter baskets for needy children

This Year’s Key Outcomes

- 8,650 clients received emergency services.
- 41,882 pounds of food was distributed to low-income families and homebound seniors.
- 537 families and individuals avoided evictions because CFLS provided emergency rental or utilities assistance.
- Clothing was distributed to 1,771 low-income and homeless individuals.
- 976 children received toys and other gifts that were generously donated during the holiday season.



Housing & Community Organizing

Finding and delivering affordable housing has consistently been a high priority in our continuing efforts to foster independence for low-income citizens of the District of Columbia. This has become increasingly more difficult, however, as the housing boom in the Washington area has intensified hardships for the low-income population in the entire region. Now more than ever, the supportive services that CFLS offers are needed by the community.



Housing Options to Meet Individualized Needs

Community Family Life Services offers six different housing programs ideally suited to transition families and individuals from a state of homelessness into permanent housing. We provide 35 units in Milestone Place to single adults, and 83 apartments to families in five other locations in the District of Columbia.

The Housing Department is a central component of the CFLS Continuum of Care. A primary case manager assists each client family move toward financial and social independence through a network of services that includes:

We provide 35 units to single adults and 83 apartments to families.

- Case management to help the family or individual achieve goals laid out in a Work Plan.
- Workshops and one-on-one assistance as needed for life skills counseling, substance abuse counseling, parenting skills and homeownership.
- Access to CFLS' Emergency Community Services, Employment, Youth Education & Advocacy, Senior Youth, and Health & Wellness Programs.

- Help in locating, securing, and moving into permanent housing (including furniture, down payment and first month rental assistance, and six months of mentoring support).

Programs

- **Trinity Arms** and **Brandywine Street Supportive Housing** provide two years of transitional housing for formerly homeless families.
- Our **Reunification Program** reunites families that had been separated through the court system and provides them with two years of transitional housing.
- **Milestone Place** is a Single Room Occupancy (SRO) facility for formerly homeless singles, and also houses our Computer Repair Program.
- **Shelter+Care** offers five years of housing for homeless families headed by individuals dually diagnosed with mental health issues, substance abuse issues and/or HIV/AIDS.
- Our **HOPWA Program** (Housing Opportunities for People with AIDS) is a two-year transitional program that works with families with at least one head of household living with HIV/AIDS. We provide them with housing and supportive services such as transportation to medical appointments, nutritional workshops and case management.



- **SAFAH** (Supplemental Assistance for Families in Assisted Housing) helps families move from CFLS transitional housing to permanent housing, and provides these families with counseling as they adjust to independent living. In partnership with Sasha Bruce Youth Network, we also counsel and prepare 100 families throughout the District of Columbia (who do not live in CFLS housing) to enter permanent housing through the SAFAH program.
- Since 1997, Community Family Life Services and Capital Area Asset Building Corporation (CAAB) have teamed together to work with clients who are ready to move from transitional housing into their own homes. Through **Individual Development Accounts (IDAs)**, CFLS' clients can save to buy a first home and their savings will be matched three-to-one by CAAB for every dollar saved. For clients who want to start a small business or pay for post-secondary education or job training, their savings will be matched four-to-one by CAAB for every dollar saved. Clients who are enrolled in the program take classes in money management and financial planning that help prepare them for future financial success. Since the program's inception, seven former CFLS clients have become home owners, one former client started a small business, and one client chose to save for further education.

Employing the Continuum of Care

To move into their own homes, our clients need to develop the skills and experience necessary to compete in today's job market. Recognizing this, case managers work to ensure that residents of our housing programs access our Employment and Job Training Program. For children who live in CFLS' housing, our Youth Education and Advocacy Program offers after-school tutoring, enrichment activities and social opportunities.

This Year's Key Outcomes and Trends

- Housing was provided to 65 families and 29 single adults.
- A record number of ex-offenders are now returning to the District of Columbia, and we are experiencing a marked increase in the number of formerly incarcerated individuals who are applying for housing from our agency. This has presented us with unique opportunities and challenges as we attempt to help ex-offenders successfully reunite with their families and re-enter the community.

Community Organizing

CFLS is committed to affecting permanent and positive change in Washington DC's low-income neighborhoods, and outreach is a critical component of that strategy. Residents of the District of Columbia and city officials are strongly encouraged to collaborate on all initiatives, and public collaboratives are growing in every ward due in part to public/private conferences that have been organized through Mayor Anthony Williams' office.

Low-income neighborhoods throughout the city continue to be riddled with drug trafficking, poor education, and high unemployment. Collaborative efforts like the Brandywine Street Initiative, where CFLS first joined forces in 1996 with property owners, non-profits, churches, and neighborhood groups, are crucial to affecting positive change. While there are expectations that funding from public and

private sources and talent will help solve regional problems, it also takes ownership by community members to take back their neighborhoods. CFLS is committed to helping residents live in a safe and secure environment, and that is our reason for being an active force for change within these neighborhoods.

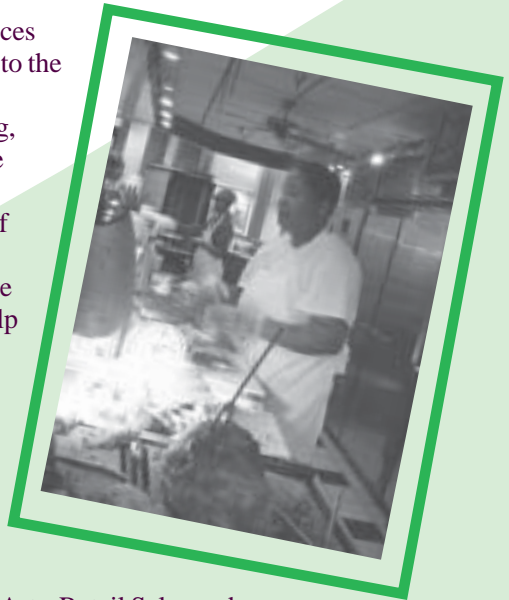
Public collaboratives in DC are growing in every ward.

Efforts like the Brandywine Street Initiative are crucial to affecting positive change.

Employment & Job Training Services

Community Family Life Services provides targeted assistance to the unemployed including employment counseling, job training, and job placement. According to the U.S. Bureau of Labor Statistics, the unemployment rate in the District of Columbia rose from 6.3% to 6.8% during the fiscal year, reaffirming the importance of the work we do to help people find, and keep, good jobs.

Since 1992, CFLS has provided employment services to the poor and homeless in the District of Columbia and has placed over 2000 people in jobs. We offer:



- Job training programs in Culinary Arts, Retail Sales and Computer Repair.
- Job search assistance including job fairs and résumé preparation assistance.
- Gently used clothing and support with transportation.
 - Assistance with soft skills development including coaching on the necessity of punctuality, how to dress and act on the job, and problem-solving.
 - Linkages to other supportive services (health care, child care, and housing).
 - Mentoring for clients who have secured employment.

Since 1992,
CFLS has
placed over
2000 people
in jobs.

Teaching Practical Skills while Generating Income to Support the Mission

In conjunction with CFLS' job training programs, we operate a retail venture, DeJaNEW, and offer Culinary Arts Program trainees the chance to gain valuable work experience at 3rd & Eats Restaurant and Catering.

DeJaNEW Thrift Store — located in Bethesda, MD.

3rd & Eats Restaurant and Catering — located in Washington's Penn Quarter neighborhood.

FoodTrain — national training institute for agencies interested in starting revenue generated, mission-focused businesses.

This Year's Key Outcomes

- 251 formerly unemployed people were placed in jobs.
- 69 individuals graduated from our job training programs, and 87% went on to find jobs.
- In April, 12 students graduated from our Computer Repair Program —the most ever.
- 95% of graduates who received their A+ Computer Certification were placed in jobs.
- Our Culinary Arts Program was enhanced and now includes two licensing tests. Over 90% of Culinary Arts Program graduates were placed in jobs.
- A new employment intake process and job seminar were created.

Current Trends

- As noted earlier in this report, over 2000 ex-offenders are returning to Washington DC per year and seeking employment, and it is often more difficult for these clients to find employment.
- Our staff is creating a new and more effective system to better support the growing number of mentally challenged clients who are referred to us for services.
- To better meet the recruiting needs of local employers and to encourage long-term employability of our clients, more advanced Culinary Arts, Retail, and Computer Repair Program Training is being developed.



Youth Education & Advocacy

Helping to Build a Strong Foundation

The Youth Education and Advocacy Program provides educational and social services for the children and youth living in CFLS' housing programs and in their surrounding communities. The program creates a triangle of communication among parents, schools, and CFLS staff to help ensure that families are receiving the support they need to reach their goals.

Programs

The Youth Education and Advocacy Program offers the following services:

We use a comprehensive curriculum-based and homework-help tutoring programs to help our clients . . .

- Advocacy services to ensure that the needs of children are being met, including visits to schools, courts, and children's homes.
- Tutoring four nights a week during the school year. Tutoring is offered by committed volunteers at five locations across the city, and the program is staffed by six full-time and one part-time CFLS site coordinators. We use a comprehensive curriculum-based and homework-help tutoring program to help our clients (who are typically one to three years behind relative to their grade level) advance to reach their academic grade level.
- Recreational activities, including field trips, a six-week day camp with an emphasis on reading, and a five-day overnight camp that encourage students to maintain an interest in positive activities.
- A group for junior high school students that promotes academic achievement and leadership development.

Recent Youth Education and Advocacy Program Enhancements

MARCH (Math and Reading Curriculum Help)

MARCH is a tutoring program based on For Love of Children's (FLOC) Neighborhood Tutoring Program. In its second year at CFLS, we expanded the program from three sites to five sites. Approximately 65 students participated in the MARCH program during the school year. To track academic progress, children are evaluated using the Woodcock Johnson Assessment Test.



Galveston Place Theater Program

This year the CFLS Galveston Place Theater Company performed two shows. The largest and most time intensive show was *The Wiz*, a reproduction of the popular movie from 1978. In partnership with George Washington University (GWU), the actors adapted the scenes, painted sets, chose wardrobes and practiced, practiced, practiced! One dress rehearsal and two performances were held on GWU's campus. The youth enjoyed performing for their parents, peers, and others, and learned a lot of valuable lessons along the way.



Summer Camp

Day Camp had many changes and triumphs in the summer of 2003. Among them was the creation of a reading curriculum day whereby children were split into groups (age and ability level appropriate) and read books, poems, and articles. To make reading more fun and real, activities were then selected to reinforce the concepts learned. For example, children read a story about Mali and then visited the Mali exhibition at the Smithsonian Folk Life Festival on the National Mall, where they enjoyed exploring the music, food, pictures, and people of Mali.

Following Day Camp, over forty children participated in Overnight Camp in the mountains of West Virginia, where they played games and sports, made arts and crafts, and communed with nature.

This Year's Key Outcomes

- 132 children participated in year-round educational services.
- 574 child advocacy visits were made to schools, courts, and counselors.
- 41 children participated in Overnight Camp.
- At the end of the 2003 school year, testing showed students improved by as much as 2.2 grades in math and 1.6 grades in reading, with an average improvement of at least one year—a significant achievement on the part of our students and their committed volunteer tutors.



Senior Youth Services

The Senior Youth Department was established to meet the unique needs of older youth and young adult clients. We work with some of the most vulnerable 11-27 year olds in the District of Columbia and give them a chance to build a brighter future.

Programs

- We offer the **WAVE** (Work, Achievement, Values, & Education) Program to clients aged 17-27.
- Through the **Youth Work Achievement** Program, we provide year-round employment programs for youth from 15-21 years of age and a summer employment program for 30 youths aged 11-14.
- We offer an international cultural exchange program to expose youth to the world around them.

51 young men and women enrolled in WAVE earned their GEDs.

Encouraging Excellence in Youth & Young Adults

- The **WAVE (Work, Achievement, Values and Education) Program**—a partnership between Community Family Life Services and WAVE, Inc., reaches out to low-income, unemployed youth who have dropped out of



school and gives them a chance to continue their education and develop leadership and life skills. Students participate in classes that prepare them to take the GED and gain high school certification. The curriculum also provides job readiness training, and integrates community service into the coursework.

- The **Youth Work Achievement Program** is a work-study program designed to facilitate career exploration and inspire young people to develop personal goals in order to achieve a greater measure of success and stability in their lives. The program engages youth in after-school employment, community organizing, and neighborhood clean-up. All youth enrolled in the program must open savings accounts and deposit portions of their paychecks into them.

Key Outcomes

- 88 students participated in 3 WAVE classes, of whom 51 young men and women earned their General Equivalency Diplomas (GEDs).
- 12 graduates of the WAVE Program went on to college or vocational training.
- 38 students found jobs.
- 167 youth and 17 employers participated in the Youth Work Achievement Program.



Health & Wellness Services

Addressing Barriers to Housing and Employment

Health & Wellness Services provides assessments, counseling and supportive services to those CFLS clients who face mental health or substance abuse concerns. We address these barriers in order that families and individuals can secure and maintain housing and employment, thereby breaking the cycle of homelessness.



Current Environment

In 2002 changes were made in the way that Washington, DC provides mental health and substance abuse treatment to the destitute, and housing to impoverished persons living with HIV/AIDS. These changes entailed moving from a centralized citywide government controlled system to a decentralized nonprofit service provider approach. We are hopeful that the decentralized approach will ultimately improve service delivery to our clients, but we are now finding that many of them need our help in navigating the service procurement process.

Specific Health & Wellness Services

- Assessment and referrals for new clients to the agency.
- Individual, group, and family counseling and services at each of our five housing sites.
- Training to help staff recognize signs of mental illness and substance abuse.
- CPR and HIV education and training.
- Extensive services to our housing population diagnosed with HIV.

CFLS offers mental health and substance abuse assessments, counseling and supportive services.

This Year's Key Outcomes

- 127 diagnostic assessments were performed which enabled us to determine where our clients needed the most help.
- 466 individual and 1,814 group counseling sessions were provided.
- HOPWA (Housing Opportunities for People with AIDS) housed and provided supportive therapeutic counseling to 15 families.
- A pilot family therapy program provided intensive family therapy to eight families on a weekly basis for four months. Results demonstrated that clients who participated in the pilot program became more capable of moving toward independent living.

Financials

Financial Statement Highlights -- Fiscal Year 2002-2003

After a spike in giving from individuals, corporations and foundations in 2002, revenue levels in 2003 fell back to their 2001 levels. Through the strength of our substantial reserves, however, we have continued to provide services to the needy comparable to those provided last year, with a modest shift in funding from Youth and Community Services to Transitional Housing (reflecting the changing nature of grants received from the District of Columbia and the federal government). Simultaneously, we became more efficient in the use of our resources reducing administrative costs from 17 percent of total expenditures in 2002 to 14 percent in 2003.

We will continue to resist any cutback in program services as long as we can prudently do so. In the interim, our reserves remain at a very healthy level, and we continue to provide the level of service that the needy in our community have come to expect and depend upon.

Through the continuing generosity of the Jovid Foundation, our endowment fund has grown to \$125,000, and is well on its way to achieving our minimum goal of \$200,000 over the next couple of years.

(Stated in thousands)

	1999	2000	2001	2002	2003
Fiscal Year Ended September 30, 2003					
Assets					
Current Assets					
Other Assets	\$ 691	\$ 1092	\$ 670	\$ 2034	\$ 1471
Total Assets	<u>2882</u>	<u>3243</u>	<u>3526</u>	<u>2848</u>	<u>2885</u>
	\$ 3573	\$ 4335	\$ 4196	\$ 4682	\$ 4156
Liabilities					
Current Liabilities					
Other Liabilities	\$ 634	\$ 515	\$ 409	\$ 746	\$ 871
Total Liabilities	<u>768</u>	<u>687</u>	<u>622</u>	<u>341</u>	<u>219</u>
Fund Balance	<u>1392</u>	<u>1212</u>	<u>1031</u>	<u>1087</u>	<u>1090</u>
Total Liabilities and Fund Balance	<u>2181</u>	<u>3123</u>	<u>3165</u>	<u>3795</u>	<u>3066</u>
	\$ 3573	\$ 4335	\$ 4196	\$ 4682	\$ 4156
Support					
Federal and District of Columbia Grants	\$ 1233	\$ 1517	\$ 2071	\$ 2116	\$ 1925
Other Grants and Contributions	1675	1972	1166	2747	1275
Special Events, Thrift Shop, and Investment Income	215	299	398	158	306
Total Support	<u>3123</u>	<u>3788</u>	<u>3635</u>	<u>5021</u>	<u>3506</u>
Program Expenses					
Permanent Housing	266	202	221	160	215
Transitional Housing	918	1124	1166	1340	1462
Training and Employment Assistance	487	607	710	622	560
Youth and Community Services	476	505	1060	1508	1391
Total Program Expenses	<u>2127</u>	<u>2438</u>	<u>3157</u>	<u>3630</u>	<u>3628</u>
Management and General Expenses	289	231	330	605	366
Fundraising Expenses	181	175	106	157	241
Total Expenses	<u>2597</u>	<u>2844</u>	<u>3593</u>	<u>4392</u>	<u>4235</u>
Excess of Support Over Expenses	\$ 526	\$ 944	\$ 42	\$ 629	\$ (729)

Board of Directors FY 2002-2003

Vicki Adams, *Secretary*
Riggs Bank, NA

Cheryl Beversdorf
Helen & Hilda's Health Plays

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Law Office of Thomas L. Campbell

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U.S. Administration on Aging

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CFLS Supporters

Foundations and Corporations

Over \$50,000

Community Foundation for
the National Capital Region
Eugene and Agnes
Meyer Foundation
Fannie Mae Help the
Homeless Walkathon Fund
Freddie Mac Foundation

\$10,001-\$50,000

International Monetary Fund
J. Willard and Alice S.
Marriott Foundation
Merck and Co., Inc
Moriah Fund
Philip L. Graham Fund
Share Our Strength

The Morris & Gwendolyn
Cafritz Foundation
The World Bank
United Planning
Organization

\$2,501 - \$10,000

Allied Realty
Bank of America
Chevy Chase Bank
Citibank
Clark Charitable Foundation
D-Squared Foundation Inc.
Elfun Community Foundation
Fannie Mae Foundation
Matching Gifts Program
Gannett Foundation
Hattie M. Strong Foundation
Johnson & Johnson
Jovid Foundation
Lynne Israel & Associates
MARPAT Foundation

Marriott International, Inc.
Prince Charitable Trusts
The Morningstar Foundation
The Riggs National Bank of
Washington
The Washington Post
Company
United Way of the National
Capital Area
Weyerhaeuser Company
WHF Foundation
Whole Foods Market -
Tenleytown

\$501 - \$2,500

3M - Federal Government
Affairs
Ada Harris Maley
Memorial Fund
Allfirst
Anthony F. Lucas-Spindletop
Foundation

Baxter Healthcare Corporation
 Bristol-Myers Squibb Company
 Canfield & Associates, Inc.
 DC Rotary Club Foundation
 DuPont Co.
 ExxonMobil
 Geico Philanthropic Foundation
 Independence Federal Savings Bank
 JHG Washington Corporation
 Knoll Fund
 Les Dames D'Escoffier Foundation
 Mars Foundation
 National Cooperative Bank
 Novartis Corporation
 Paul & Annetta Himmelfarb Foundation
 Pfizer, Inc.
 PhRMA
 The Advisory Board Foundation
 Verizon - Washington
 Wachovia

Up to \$500

Aetna Foundation
 Alumni Organization - State University of New York at Albany
 Cathy Gilmour Real Estate, Inc.
 DC Chapter of Lamaze International, Inc.
 Deutsche Post World Net USA, Inc.
 Embassy of the Federal Republic of Germany
 FormSoft Group
 Insurance Associates, Inc.
 Ladies of Elegance
 Matrix Technologies
 Mount Vernon Country Club
 Paley, Rothman, Goldstein, Rosenberg & Cooper, Chartered
 Post Hope
 Round Table 6 - USA
 Tietz, McNally & Goldberg, PC
 Turner Ashby High School
 United Artists Theatres, Bethesda, MD
 Vehicle Control Technologies
 Warfield & Sanford, Inc.

Faith-Based Organizations

Over \$50,000

First Trinity Lutheran Church, Washington, DC

\$10,001 - \$50,000

ELCA Metro Washington Synod
 German Lutheran Church, Arlington, VA

Lutheran Social Services of the National Capital Area

\$2,501 - \$10,000

LCMS - Southeastern District
 Peace Lutheran Church, Alexandria, VA



\$501 - \$2,500

Bethlehem Lutheran Church, Fairfax, VA
 Christ Lutheran Church, Washington, DC
 Church of the Redeemer, Bethesda, MD
 First Congregational UCC, Washington, DC
 Holy Trinity Lutheran Church, Falls Church, VA
 Lutheran Church of the Cross, Rockville, MD
 St. John's Lutheran Church, Alexandria, VA
 Thrivent Financial (formerly Lutheran Brotherhood)

Up to \$500

Christ Lutheran Church Women, Bethesda, MD
 Community of Christ Lutheran Church, Washington, DC
 Concordian Club, Washington, DC
 ELCA Fund for Youth and Justice
 Emmanuel Lutheran Church
 Friends Community School, Washington, DC
 German Protestant Military Chaplain, Reston, VA
 Grace Lutheran Church, Bowie, MD
 Lutheran Church of St. Andrew, Silver Spring, MD
 Pilgrim Lutheran Church, Bethesda, MD
 Prince of Peace Lutheran Church, Gaithersburg, MD
 Women of Calvary Lutheran Church, Silver Spring, MD

Individuals

\$5,000 or more

Bertha Brestler
 Peter Buscemi and Judith Miller
 Nancy Dickson
 Richard and Lois England
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 Ronald and Cappie Morgan
 Mark and Jean Raabe
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**Thank
 You!**

We are grateful to our volunteers who donated 31,371 hours of time this year.



Volunteers serve as

- tutors
- board members
- clothing room and food room client advocates
- and much more

We appreciate your commitment.





Community Family Life Services is a non-profit inclusive Christian organization. We facilitate personal growth, independence and integration into a healthy community for our clients, including homeless and low-income families and individuals, regardless of their faith.